ScriptPartner 1.7. Overview

ScriptPartner is designed to complete the following major functions:

* validations running based on calculation engine
* verifying that charges are legitimate
* verifying that the wholesaler is paying certain prescription and the amount of costs to be paid
* verifying essential drug info according to the rules of insurance companies: drug name, when prescription was filled, what was really sold at the pharmacy

ScriptPartner general workflow (analysts’ standpoint):

1. Login
2. Select of the major applications: Tricare or PartDGap. These are government programs focused on validation of the drug sales.
3. Select a customer to work with (Profile).
4. Navigate to upload, after upload is done, we run validations. Select a required quarter. While uploading, validation errors can occur. Description of the error is provided.
5. Run reports: select a required quarter. Ready report is available in excel format. Reports show validation failing details. Failed validations require corrections and disputes.

PardDGap: Key Concepts

1. Profiles comprises all available clients. Select a client.
2. The Table tab comprises all product disputes and presents validation failures.
3. The Table tab (Product table) displays products that are setup for each client. On the Products screen, select table: “Products” or “Contract Products”. These tables are unique for each client.
4. The Upload tab focuses on invoice processing. PartDGap receives involves only in txt format. Only this format could be unloadable into the ScriptPartner. 2 file types are received from the government: invoice file and detailed file. Once we get these files, we navigate to Upload. By default, a new, required (for which we have no invoices yet) quarter is set. From the File Format, select the needed format: we use 2 types: Detailed and Old formats. Old format is used to process historical data, in case the client is interested. Once the Invoice text file and Submission file are uploaded, click Submit.
5. Navigate to Validations: select the required quarter and view the Invoice Validation Summary (general) and Submission Validation Summary (a detailed one). The summary present the information on invoice appropriateness, things we need to dispute. In case of dispute, the invoice is paid and corrected later.
6. Navigate to Reports: select the quarter, select one of the two types of reports, run the report. The report is available in the excel format, this is the same report that comes out of the text file. The report contains the following info: amount that must be paid, credits that we receive back, payment that must be made for the quarter. You may get the detailed report as well: it will match in total with the detailed report (Grand Total and Credit Total).

Questions:

1. Can the Client (Profile) list be updated?

* To add a new client: Setup – New Client. In the Setup – ScriptPartner Configutation, set it up by Client/Category/Contract/Profile/Plan/Report/Rebate Parameters, and get templates for the setup.

1. Can we add one client for one template?

* One

1. Can we edit or remove the client?

* Done from the code, not from the interface.

1. How the products can be updated?

* Setup – Load Product Data or go to the Tables/Products/Add New. This product table present all products related to each client.

1. Can we add many products at once using this template?

-yes

1. Please, tell us mote about the Feeds tab.

- used to get payment confirmation. Produces txt file report.

Also you can do the dispute feed. It will print out the same txt file with all disputes listed. You can go to the Dispute table and select which disputes you and to dispute.

1. What are the most common defects?

* Client is not linked with the table.